

INFORMATION & MEASURES

for a *carefree holiday*



Bergland
Appartements

Dear guest, your health and that of our team is our highest priority. In order to be able to offer you an all-round carefree and unforgettable stay in these turbulent times, we have implemented measures that guarantee you the greatest possible security.

Our employees receive comprehensive training in hygiene measures in contact with guests in the light of the current situation. Hand disinfectant dispensers are available at all entrances to our house. Handrails, door knobs and other smooth surfaces are regularly cleaned and disinfected. Our bed, table and bath linen is cleaned according to certified hygiene standards.

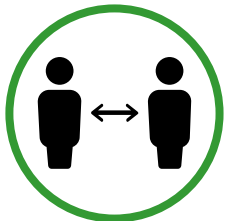
If you are a new guest, please send us your details for check-in by e-mail in advance, we will fill in the registration form and you only need to sign it on arrival. In this way we enable a quick check-in process.

Masks are generally compulsory for the entire staff. Our reception is equipped with a plexiglass shield to guarantee even more safety on both sides. Highly effective disinfectant cleaning agents are used in the rooms. The development of the situation is constantly and intensively monitored by us personally. We will inform you immediately in the event that additional measures are required.

WELLNESS AREA (only in winter):

Depending on the legal situation, we reserve the right to vary the opening hours. Closure of the facility or parts thereof is also possible.

5 rules that should be considered at all times and by all:



**Keep at least 2 metres
distance to others**



**Avoid shaking hands
and hugs**



**Wear a face mask
in crowds**



**Wash and disinfect
hands several times
a day**



**Sneeze & cough in the
crook of your arm or in
a handkerchief**

Further Information:

Due to the current circumstances, the restaurants in Lech will not be able to offer the usual capacities. We advise you to book in advance: <https://www.lechzuers.com/en/culinary>

Information on the measures of the ski lifts for a safe skiing holiday in Lech Zürs:

<https://www.skiarlbeg.at/en/regions/information-coronavirus>

The ski school: <https://www.skischule-lech.com/en/covid19>

We wish you a pleasant stay and are at your disposal for any questions, information or other concerns. Yours sincerely,

FAMILY STEFAN & HELGA BISCHOF

GENERAL RULES

for a *relaxed vacation*



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- All guests must show on arrival a **vaccination certificate** or a **confirmation of having had COVID-19**, in addition to the usual registration. There will be possibilities to make the test in the town.
 - Keep at least **2 metres** away from other people, except for Persons from the shared household or fellow travellers from the shared accommodation unit.
 - Wear an **FFP2 mask in indoor areas with general access**. Children between the ages of 6 years and 14 years only need a close-fitting mouth-nose protection. Children up to the age of 6 or persons who cannot be expected to wear it for health reasons are excluded.
 - If possible, **book in advance** to avoid congestion at reception and in the restaurant.
 - If possible, **pay contactless**. Pay the bill preferably by card.
 - Follow the instructions of the staff.
 - Refrain from shaking hands and hugging.
 - Wash hands several times a day with soap and water for at least 30 seconds.
 - Avoid touching your face with unclean hands.
 - Sneeze or cough into the crook of your arm or into a handkerchief.
 - Do not travel if you have **any signs of illness**. If you have any signs during your stay, please contact your host.
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With your prudence you protect yourself as well as the other guests and your hosts.

We thank you for your understanding and wish you a pleasant stay.